

Disclaimer

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Privacy Policy

Last modified: 2016.9.14

Introduction

Osprey Compliance Software LLC (“**Osprey**” or “**We**”) respects your privacy and is committed to protecting it through our compliance with this Privacy Policy. We provide this Privacy Policy to help you understand how we may collect, use, and disclose information, including personal information that you may provide to us or that we may obtain as you use and access our Website.

This Privacy Policy **does not** apply nor describe Osprey’s treatment of data collected by our clients using our SaaS compliance solution. You can [view the Privacy Policy that relates to the data collected by our clients using our solution.](#)

This Privacy Policy describes the personal information that we collect from you, or that you provide through OspreyComplianceSoftware.com (“**our Website**”) and how that information may be used or disclosed by us.

This Privacy Policy does not apply to information that we collect through any other means or to information collected on any third-party site that may link to or be accessible from our Website.

Please read the following carefully to understand our policies and practices regarding your personal information and how we will treat it. By using or accessing our Website, you agree to this Privacy Policy and agree to the terms, conditions and notices contained or referenced herein and consent to have this Privacy Policy and all notices provided to you in electronic form.

This Privacy Policy may change from time to time. As your continued use of the Website is deemed to be your acceptance of such changes, please check the Privacy Policy periodically for updates. When we post changes to this Privacy Policy, we will revise the “last modified” date included in this Privacy Policy. We recommend that you check our Website from time to time to inform yourself of any changes in this Privacy Policy. All changes are effective immediately when we post them. Your continued use of our Website following our posting of a new or updated Privacy Policy means that you accept and agree to the changes/updates.

General

- Osprey collects personal information when you send a user submission to Osprey, complete a survey, or use our Website.

- When you send a user submission we ask for information such as your name and email address. Once you provide that information you are not anonymous to us. Osprey does not collect personally identifiable information from individuals under the age of 18.
- Osprey automatically collects information from your browser or device when you visit our Website. This information could include your IP address, device ID and type, your browser type and language, unique device identifiers, the operating system used by your device, access times, your mobile device's geographic location while our application is actively running, the referring website address and mobile information if you use a mobile device to access the Website.
- When you use our Website or view content on the Website, we may automatically collect and store certain information in server logs. This information may include:
 - Details of how you used our Website, such as your navigation paths and search queries;
 - Mobile related information if you access our Website using your mobile device;
 - Internet Protocol address;
 - Device event information such as crashes, system activity, hardware settings, browser type, browser language, the date and time of your request and referral URL;
 - Browser type, operating system, and other technical information
- Osprey uses information for the following general purposes and in the following ways:
 - To present our Website and its contents in a suitable and effective manner for you.
 - To promote and provide you with information that you request from us about our products or services.
 - To carry out our obligations and enforce our rights arising from any contracts entered into between you and Osprey.
 - To notify you about changes to our products or services, including changes to this Privacy Policy or notification of a security breach.
 - To allow you to participate in webinars and other interactive forms of service, when you choose to do so.
 - To request follow-up regarding products or services that you have purchased from us.
- Osprey may aggregate user information and preferences and share those results with others. Such aggregated information does not, however, include personally identifiable information. Osprey is the sole owner of the information that it collects.

Disclosure of Your Information

Osprey may share user information within Osprey to fulfil our obligations to you and operate our business in a manner consistent with this Privacy Policy and applicable data protection laws. In addition to what is expressly stated in this Privacy Policy, we may disclose personal information that you provide via this Website to the following third parties:

Our subsidiaries and affiliates.

Contractors and service providers we use to support our business or to provide customer support.

To a buyer in the event of a merger, divestiture, restructuring, reorganization, dissolution or any other form of sale of some or all of Osprey's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal information held by Osprey about its customers is among the assets transferred.

We may also disclose your personal information to third parties to:

Comply with subpoenas, court orders, or legal process, or in order to establish or exercise our legal rights or defend against legal claims.

Protect the rights, property (including intellectual property), or safety of Osprey, our customers, or others.

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration and disclosure. Unfortunately, the transmission of information via the Internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk.

Cookies

Osprey may set and access Osprey session cookies on your computer to customize the user experience. A cookie is a piece of data stored on the user's computer. Cookies typically contain information about the user (i.e. username, site display preferences, etc.) with respect to a specific website. Through the use of a cookie, we may automatically collect information about your activity on our Website, such as the pages you visit, the time and date of your visits and the links you click. You may realize certain losses of functionality if you turn your cookies off in your browser.

IP Address & Log Files

Your Internet Protocol (IP) address and other site usage data may be collected and used to gather broad demographic information. We use user IP addresses to analyze trends, administer the site, and track user movement for aggregate use. Monitoring such user behavior enables Osprey to provide our users with an ever-improving site, service, and general offering.

Other Technologies

We may use standard Internet technology, such as web beacons and other similar technologies, to track your use of our Website and to deliver or communicate with cookies. We also may include web beacons in email messages to determine whether messages have been opened and acted upon. The information we obtain in this manner enables us to customize the services we offer users, to deliver targeted communications, and to measure the overall effectiveness of our online content, programming, communications, and other activities.

Our Services Are Located in the United States

Our Website is hosted in the United States. If you are visiting our Website from outside the United States, please be aware that your information may be transferred to, stored, and processed in the United States and globally where our servers are located. By using our Website, you understand and agree that your information may be transferred to our facilities and those third parties with whom we share it as described in this Privacy Policy and you are consenting to such processing and storage. As a consequence of the global nature of the Internet, you agree to comply with all local rules regarding user conduct on the Internet and acceptable content. Specifically, you agree to comply with all applicable laws regarding the transmission of technical data exported from the United States or the country in which you reside.

Use Restrictions

The copyright in all material provided on our Website is held by Osprey or by the original creator of the material. Except as stated herein, none of the material may be copied, reproduced, distributed, republished, downloaded, displayed, posted or transmitted in any form or by any means, including, but not limited to, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of Osprey or the copyright owner. You also may not, without prior written permission from Osprey, “mirror” any material contained in our Website on any other website.

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prohibits use of any Osprey trademark as a “hot” link to our Website or the website of any Osprey affiliate without the prior written permission of Osprey.

Acceptance of Terms and Conditions

Osprey assumes no responsibility for the security of our Website or your communications with our Website. **By using our Website or submitting personal information, you are accepting these terms and conditions. If you do not agree with our policies, terms, and conditions, do not use our Website. It is strictly prohibited to link other sites with our Website without Osprey’s prior written permission.** We may permit some links for convenience, but Osprey has no responsibility for the unaffiliated sites to which it may be linked or for material posted to our Website by anyone other than Osprey.

We cannot guarantee or warrant the security of any data you submit to us. However, we will use reasonable efforts to treat as confidential any e-mails, resumes, applications, or inquiries sent to us for purpose of seeking information or for inquiring into potential employment with us, in accordance with our employment policies. Any e-mail, resume, or submission you send to us will be used only for internal purposes. Please be aware that submission of your resume or application may not be considered and we are under no obligation to respond to such solicitations. Osprey is an equal opportunity employer.

This site is offered **AS IS and without warranties of any kind. Osprey disclaims the implied warranties of merchantability and fitness for a specific purpose as well as title or non-infringement.** We are not responsible for timeliness, accuracy, unavailability or interruptions in availability, viruses, or other defects in our Website or its contents. In no event, shall Osprey be responsible for any damages to users or their computer systems or otherwise, even if Osprey has been informed of the possibility of such damages and without regard to negligence.

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